This resource guide is a publication of REACH NOLA and the Common Ground Health Clinic.

Download additional copies & check for updates on our websites:

www.cghc.org

www.reachnola.org





Please direct comments, updates and inquiries to
Coleen Murphy
Community Resource Specialist
CGHCguide@gmail.com
504-365-8800

Updated January 2010

NEW ORLEANS





WESTBANK RESOURCE GUIDE

Updated: January 2010

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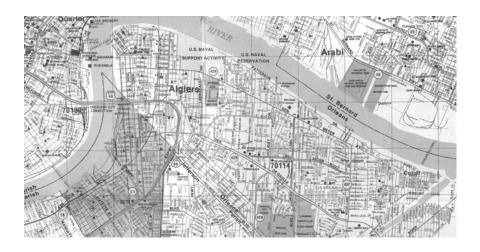
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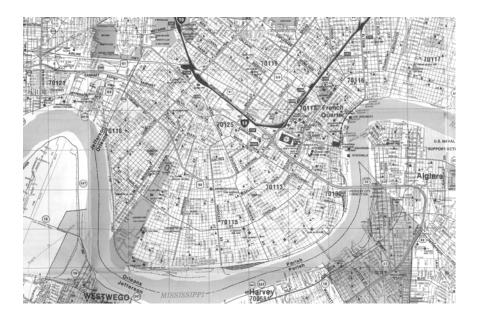
About Using This Guide

This edition of the resource guide was compiled for use in the West Bank community of Greater New Orleans, mainly within Jefferson and Orleans Parishes. We have also included some listings for citywide, statewide & national agencies that assist people in connecting with local services. Out of area listings are marked with an asterisk (*).

Our intention with our resource guides is to increase public access to services that are free or low-cost. Our staff & volunteers check the information for all of the listed services for accuracy every 2-6 months.

Most agencies that state they have a sliding scale require proof of income (i.e. check stubs, W2 forms, letter from person supporting you and their check stub, etc.). Usually they will require an ID and/or a utility bill to verify your address. If you have a question about costs, services or eligibility, call ahead.





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Basic Needs (Food, Clothing, Case Management, etc.)

CCANO (Catholic Charities Archdiocese of New Orleans) Community Centers*

(504)523-3755, www.ccano.org/community_centers.htm 1000 Howard Ave. Suite 1000, New Orleans

M-F: 8:30AM-5PM

Operates 14 community centers throughout New Orleans area with case management and referrals to many rebuilding and social service programs, including food, after school programs, domestic violence shelters, housing, healthcare, counseling. New clients for long term case management taken on 1st or 2nd day of each month; appointments required. List of community center locations follows. Free; Call specific locations for information about services currently offered.

Spanish spoken? Y, through Hispanic Apostolate: 504-310-6909, Se habla espanol

Chinchuba/Hope Haven CCANO

(504)371-7747 Community Center, (504)347-5581 Independent Living Skills Program for Children 1101 Barataria Blvd., Marrero

M-F 8-4

Serves zip codes in west bank of Jefferson Parish (70053, 70056, 70058, 70072, 70094, 70037). Case management, food bank. JeffCare starting up in January. School provides behavioral services for children based on court referrals.

St. John the Baptist Community Center CCANO

(504) 581-4987 1920 Clio Street, New Orleans M-F 8-4, Food bank 8-12 Serves zip codes 70113, 70114, 70114, 70130, 70131.

Each One Help One Food Bank (Waymaker Ministries)

504-328-8794

804 1st Ave, Harvey

M & F 10 - 2 Food bank twice a week Food bank twice a week Free; Walk in Spanish spoken? N LA Breast & Cervical Health Program. Pg 18 Louisiana Answers Aging & Disability Resource Cttr. Pg 28 Emergency Assistance Program of Hispanic Apostolate/ Chffice of Disability Determinations. Pg 28 Catholic Charities* Louisiana GNAT. Pg 36 C34) 457-3462 Louisiana Blyd., Kenner LA SPCA. Louisiana Spirit. Pg 38 AS99 Williams Blyd., Kenner LA SPCA. Spirit. Pg 33 AS09 Williams Blyd., Kenner LA SPCA. Pg 33 Emailies and persons in crisis with basic needs, including financial assistance, food, counseling, welfare and legal referrals, assistance with rent and utilities, and referrals to other private and public entities. Immigration services with education about Pg 20 Byanish spoken? Y. Se habla expanol Marrero Multipurpose Center (JeffCAP). Pg 10 Spanish spoken? Y. Se habla expanol Marrin Behrman Elementary LSU Clinic. Pg 10 Marin line 225-342-33947, Orleans 504-568-7413 Murray Henderson Elementary LSU Clinic. Pg 10 Spanish spoken? Y. Se habla expanol N'R Peace. N'R Peace. Pg 17 National Alliance on Mental Illness. Pg 13 Aroping of infants under 31 days old: 1-800-CHILDREN New Orleans Sequence of Prevention Hotline. Pg 13 Free; Spanish spoken? Y. Se habla expanol New Orleans Legal Assistance. Pg 36,37 New Orleans Legal Assistance. Pg 36,37 New Orleans Bernetts Organizing Network. Pg 36,37 Peod Stump Program (SNAP)* New Orleans Prevention Hotline. Pg 34 Free; Spanish spoken? Y. Se habla expanol New Orleans Prevention Hotline. Pg 34 Free; Spanish spoken? Y. Se habla expanol New Orleans Prevention Hotline. Pg 34 Free (Land Methodist Church New Orleans Parish WIC Clinic. Pg 36,37 Peod Stump Program (SNAP)* New Orleans Pa				
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		od bank every 1st Saturday of the	Clients I work Determined	- 5 5 7

FEMA General Information	Federal Dept. of Social Services	Pg 4	month, from 10 AM until supplies run out; Dry goods pantry
Gamblers Anonymous	FEMA General Information	Pg 38	every Mon & Thu 10 AM - 1 PM (Call for appointment).
Gateway Recovery	Food Stamp Program (SNAP)	Pg 4	Free; Call or Walk in Spanish spoken? N
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Gretna United Methodist Church	GNO Fair Housing Action Center	Pg 26	Centers assist residents of Jefferson Parish with: emergency food
Harvey Multipurpose Center (JeffCAP)	Gretna Community Center (JeffCAP)	Pg 5	assistance, housing counseling, low income rent/mortgage &
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Hispanic Family Health Helpline	Hispanic Business Resources & Technology Center		Free if qualified; Call for appointment or walk-in
Hispanic Prenatal Helpline	Hispanic Family Health Helpline		Spanish spoken? Y, Se habla espanol
Home Again	Hispanic Prenatal Helpline		
Housing Authority of New Orleans	Home Again		JeffCAP- Avondale Multipurpose Center
Housing Program at Way Maker Ministries			(504) 349-5414
For residents of Avondale, Waggaman and Westwego. Food bank, assistance with utilities, housing & Medicaid applications. Institute of Women & Ethnic Studies			4008 US Hwy. 90W, Avondale
INCITE! Women of Color Against Violence	HUD Housing	Pg 27	M-F 8:30-4:30; food bank 9-12
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Juvenile Justice Project of Louisiana	Jefferson Parish LA Works Business & Career Solution C	Ctr.Pg 30	utilities, weatherization, transportation to & from Dr. appts.
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1700 Monroe St., Gretna			JeffCAP - Gretna Community Center
· · · · · · · · · · · · · · · · · · ·	Kid West WIC Clinic	Pg 7	(504)376-2130
Latino Health Outreach Project of CGHC			1700 Monroe St., Gretna
	Latino Health Outreach Project of CGHC	Pg 9	M-F 8:30-4:30

For residents of Gretna and surrounding areas. Counseling, utility assistance, transportation for elderly, computer classes, weatherization assistance, food pantry, housing counseling, support for first time home-buyers. Free; Call for info Spanish spoken? Y, Se habla espanol **JeffCAP- Harvey Multipurpose Center** (504) 227-1221 1501 Estalote Ave., Harvey

M-F 8:30-4:30; Food bank M-F 9-12

For residents of 70058 & 70059. Assistance with weatherization for homeowners, transportation to Dr. appointments with Dr.'s orders.

Free; Call for appointment Spanish spoken? N

JeffCAP- Marrero Multipurpose Center

504-349-5940

1861 Ames, Marrero

M-F 8-4; Distribution M-F 9-1

For residents of Marrero and surrounding areas. Utility assistance, housing counselor, enrollment for Medicaid & LaCHIP.

Free; Call for appointment Spanish spoken? N

United Churches of Algiers

504-361-1661

111 Newton St (in Arthur Monday Bldg.), Room 109, Algiers M,T,Th,F 9 - 12 noon

Assists families and persons in crisis with basic needs, including financial assistance, food, counseling, welfare and legal referrals, and referrals to other private and public entities. Food bank for persons 65 and older (1 visit per month). Thrift shop.

Free; Walk in, Only first 15 people seen.

Spanish spoken? N

WIC - Women Infants & Children Nutritional Program*

1-800-251-2229, www.dhh.louisiana.gov

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Recovery & Rebuilding

FEMA General Information*

(800) 621-FEMA, www.fema.gov

M-F 6:30-1 AM (for calling helpline & registration)

To apply for federal aid or check on the status of your application related to disaster assistance-tornado, hurricane, flooding. Provides assistance to those who are eligible-- rental assistance, personal property, small business administration-low interest loan.

Free;

Spanish spoken? Y, Se habla espanol, support for Vietnamese & Portuguese

Neighborhood Housing Services of New Orleans*

(504)899-5900, www.nhsnola.org 4528 Freret St., New Orleans M-F 9-5

Estimates with construction management, mortgage lending for either purchasing, credit counseling, first time home buyer training and financial fitness-12 hr class, assist with interactions with contractor. The Property Management Dept. provides estimates on repair costs, can sometimes be the construction manager, offer some low-interest loans and credit improving assistance. Financial Assistance Programs for qualified first time and current homeowners

Mostly free, but small fee for inspection, classes, and estimates; Walk-in or call for application

Spanish spoken? Y, Se habla espanol

WIC supplies supplemental nutritious foods, nutrition education and counseling at WIC clinics, and screening and referrals to other health, welfare and social services, for pregnant women, from the beginning of pregnancy until up to 6 months after the baby is born or one year after the baby is born in women who are breastfeeding, and children up to the age of 5 years old. West Bank WIC centers listed below.

Spanish spoken? N

Orleans Parish WIC Clinic- W. Bank

504-658-2795

1111 Newton. St. (in Arthur Monday Building, Algiers Comm.

Clinic), New Orleans (Algiers) T & Th, 8-4:30

Free; Appt. only

Spanish spoken? N

Children's Medical Center WIC Clinic

504-363-4899

515 Westbank Expressway Suite 1 (WB Expwy. & Stumpf, near Sports Academy), Gretna

M-F, 8-5 (patients until 3)

Free; Appt. only Spanish spoken? N

Kid West WIC Clinic

504-348-7327

7017 Lapalco Blvd., Marrero

M-F, 8:30-5:30

Free; Appt. only Spanish spoken? N

Jefferson Parish Health Unit WIC Clinic - Marrero

504-349-8802

1855 Ames Blvd., Marrero

M-F, 8-4:30

7

Free; Appt. only Spanish spoken? N

Primary Health Care Clinics

Algiers Community Health Clinic

(504)658-2771 appt line, (504)658-2550 office 1111 Newton St. (Arthur Monday Bldg.), Algiers M-F: 8-4

Complete adult and pediatric primary care, including women's health, mental health (psychiatry), STI testing, laboratory services, vaccines, podiatry, and HIV testing (free on FRI). WIC office is located in same facility and operates T&Th. \$25 for first visit and \$15 thereafter for uninsured. \$10 co-pay for Medicaid and Medicare; Appt/Some Walk-ins accepted in emergencies *Spanish spoken? N*

Common Ground Health Clinic

Clinic 504-361-9800, Admin 504-365-8800, fax 504-368-9836 1400 Teche St., New Orleans (Algiers), 70114 M 8-3, T 8-12, W 8-3; Saturdays twice monthly. Adult primary care services, including physicals, prescriptions, lab tests, herbal medicine, social work, Medicaid enrollment, Wellness & educational events, and vaccinations. \$20 fee requested for work/school physicals; no one turned away. Free; Walk-in only on weekdays; Appt. only Saturdays; Call for updates on changing hours *Spanish spoken? Y, Se habla espanol*

Jefferson Community Health Care Center- Avondale

(504)436-2223, http://jeffersoncommunityhealthcare.com/ 4028 US Highway 90 W, Avondale M-F: 8-5

Adult and pediatric care, including vaccinations, PAP smears/family planning, STI and HIV testing. Specialty services are podiatry, eye care, general dental and nutritional counseling. Must bring a picture ID, proof of where you are living (a bill), and proof of income.

Free; Spanish spoken? Y, Se habla espanol, Vietnamese spoken

New Orleans Legal Assistance - West Bank Jefferson, St. Charles & Plaquemines Office

5043401381, www.lawhelp.org/la 4051 Westbank Expressway, Marerro M-F, 8:30-5

Legal aid in civil matters (no criminal law) to residents of the West Bank regions of the St Charles and Jefferson Parishes. Divorce cases only when no custody issues are involved. Evictions, food stamps, welfare, unemployment compensation, Medicaid, social security.

Free if qualified; Appt Only Spanish spoken? N

Orleans Public Defenders*

(504)821-8101

2601 Tulane Ave, Ste. 700, New Orleans, 70119

Independent legal office which provides legal representation to indigent defendants accused of committing crimes in the Orleans Parish.

Call for info

Spanish spoken? Y

Southern Poverty Law Center - Immigrant Justice Project* (800)591-3656, 404-521-6700; www.splcenter.org/legal/ijp.jsp M-Th, 8-8; F, 8-5; Sat, Sun, 2-6 pm; Leave a message 24 Hours a Day

Manages migrant-worker cases, dealing with wages, health and safety, sexual harassment.

Free; Call for consultation Spanish spoken? Y, Se habla espanol

Justice & Legal Aid

Critical Resistance Community Legal Clinic*

504-304-3784, www.criticalresistance.org 930 N. Broad St., New Orleans T-F 2-7, Sat 11-4

Assistance in clearing criminal records and free criminal legal advice, one Saturday a month. To volunteer, participate, or otherwise support the CR-NOLA Community Legal Clinic, please contact the office. Meetings held each Th at 4. Also takes complaints of police misconduct.

Free; Walk-in or Appt Spanish spoken? N

Juvenile Justice Project of Louisiana*

504.522.5437, Fax: 504.522.5430, http://jjpl.org/
1600 Oretha Castle Haley Blvd., New Orleans
Resources for supporting & organizing young people and
transforming the juvenile justice system. Advocacy for youth in
prisons and detention (including LGBT youth in the juvenile
justice system), and youth in New Orleans public schools facing
expulsion, suspension and school arrest.

Call for info Spanish spoken? N

Louisiana OJAT (Orleans Jefferson Advocate & Tracking) Program/Youth Advocacy Program

504.362.5041, 504-210-9437, 985-449-1266, fax 504.362.5078, www.yapinc.org

3501 Holiday Drive

Suite 409, New Orleans (Algiers)

Advocacy programs & services for children & youth in the juvenile justice system and their families.

Free; Spanish spoken? N

New Orleans Legal Assistance - Orleans Parish*

(504) 529-1000, www.lawhelp.org/la 1010 Common Street, Suite 1400-A, New Orleans Legal information and referrals for civil matters, no criminal law. Sliding scale for uninsured (\$20-\$65). Medicaid, Medicare, and Private insurance; Appt preferred, Walk-in OK. *Spanish spoken? Y, Se habla espanol*

Jefferson Community Health Care Center- Marrero

504-371-8958, Family Dental Services 504-341-4006, http://jeffersoncommunityhealthcare.com/

1855 Ames Blvd., Marrero

M-F:9-6; Sat 9-1

Adult and pediatric care, including vaccinations, PAP smears/family planning, STI and HIV testing. Specialty services are podiatry, eye care, general dental and nutritional counseling. Must bring a picture ID, proof of where you are living (a bill), and proof of income.

Sliding scale for uninsured (\$20-\$65) not including lab costs. Medicaid, Medicare, and Private insurance; Appt or Walk-in OK *Spanish spoken? Y, Se habla espanol*

Jefferson Parish Health Unit (B)

(504) 349-8802

1855 Ames Blvd., Marrero

M-F, 8-4:30

STD testing and treatment; immunizations; pre-natal care; pregnancy testing; family planning; PAP smears; birth control; breast exams; environmental health services; WIC; TB and HIV/AIDS testing and treatment.

Free & Sliding Scale depending on service; Mostly Appt., Some Walk-ins. Spanish spoken? Y

Latino Health Outreach Project of the Common Ground Health Clinic*

(504) 377-7281, www.cghc.org/lhop.html
Th 7-9 AM at MLK & S. Claiborne; Last F of each month 810AM at 2514 Elysian Fields (across from Lowe's)
Mobile clinic with basic primary care, vaccinations, first aid and wound care, herbal medicine, health education, bilingual assistance with social work & referrals and distribution of

personal protective equipment along with trainings on how to properly use said equipment.

Free; Spanish spoken? Y, Se habla espanol

LSU Community Clinics

http://www.lsuhospitals.org/

Comprehensive primary health care and access to specialty care.

Open weekdays. Locations and hours listed below.

Sliding Scale, Medicaid, Medicare, Private insurance

Martin Behrman Elementary (LSU)

504-361-6440, 725 Vallette St., New Orleans (Algiers)

M-F 8-4:30

Appt. preferred; Last walk-in accepted at 4 PM

Spanish spoken? N

Murray Henderson Elementary (LSU)

504-361-6300, 1911 Hendee St., New Orleans (Algiers)

M-F 8-4

Appt. only Spanish spoken? N

Veteran's Health Care System of S.E. LA*

800-935-8387

1601 Perdido St., New Orleans

M-F: 7:30-3:30

Primary care M-F 7:30-3:30; Serves only veterans. Primary care, Mental care, dental services, prescriptions, pharmacy. Bring VA ID.

Fees & Rx vary according to military service; Appt. Only $Spanish\ spoken?\ N$

Resources for the Formerly Incarcerated

Critical Resistance New Orleans*

504-304-3784, www.criticalresistance.org 930 N. Broad St., New Orleans T-F 2-7, Sat 10-3

Resources and support for prisoners, former prisoners, their friends & family. Assistance in clearing criminal records and free criminal legal advice, one Saturday a month.

Free; Walk-in or Appt Spanish spoken? N

VOTE (Voice of the Ex-Offender)*

504-894-8099, 800-552-VOTE, www.vote-nola.org 3301 Chartres St., New Orleans

Advocacy and education by/with/for formerly incarcerated people, with a focus on: Voter mobilization, Economic empowerment, Legal education, Community education, and Leadership Development.

Call for schedule of events *Spanish spoken? Y, Se habla espanol*

NOLA Free Health Care Guide*

www.nolafreehealthcare.com

Searchable database of free healthcare resources in New Orleans, emphasizing access for homeless people.

Free; Spanish spoken? Y, Se habla espanol, Portuguese spoken.

New Orleans Parents Organizing Network*

(504) 684-4512, www.nolaparentsguide.org 2115 Carondolet St., New Orleans, 70130 M-F 8-4:30

Publishes NO Parents Guide to Public Schools, comprehensive & frequently updated information to assist parents in researching New Orleans area public schools.

New Orleans Public Library*

(504) 596-2570, www.nutrias.org

219 Loyola Ave., New Orleans, 70112 (Main Branch)

West Bank locations: 3014 Holiday Drive 70131, 225 Morgan St. 70114 Public library system of New Orleans. Access to all kinds of media (books, movies, etc.), computer use, classes and tutoring programs at 12 locations around GNO. Call or see website for full listing of locations, hours & programs.

Free; Spanish spoken? N

New Orleans Worker Center for Racial Justice*

504-309-5165, www.NOWCRJ.org, workerscenter@gmail.com 217 N Prieur, New Orleans (6th Ward)

M-F 9-5

Defends the rights of immigrant and African American workers. Organizes and defends the rights of Guest Workers who arrive on the H2B and H2A visa programs. Organizes and defends the rights of day laborers, working with Congress of Day Laborers, STAND for Dignity and Alliance of Guest Workers for Dignity. Free; Spanish spoken? Y, Se habla espanol, Hindi spoken

Mental Health

Algiers-Fischer Behavioral Health Center

(504) 361-6500, www.mhsdla.org

4440 Gen. Meyers (in trailer next to JoEllen Smith bldg), Algiers M-F, 8-4:30

Mental health services provided for adults & children, including medication, crisis counseling, outpatient mental health services for adults, addictive disorders counselors.

Sliding scale based on income, call for info; Walk-in or Appt. $Spanish\ spoken?\ N$

American Active Rehab Inc

(504) 263-1403

401 Whitney Ave, Gretna

M-F, 9-5

Mental health care for children.

Medicaid only; Appointment Only Spanish spoken? N

Cope Line by Via Link*

(504) 269-COPE (2673) or (800) 749-COPE (2673) or 211; www.vialink.org 24 hours

Emergency social services for persons in crisis including counseling, referrals and connecting to community resources immediately.

Free; Spanish spoken? Y, using ATT translating

Counseling and Training Center at Our Lady of Holy Cross College

504-398-2168

4123 Woodland Dr, New Orleans (Algiers)

M-Th, 11-8

Counseling services are administered by either graduate students or post-graduate students.

\$15 per session, check or cash, no Medicare; reduced cost on case by case basis; Appt. Only Spanish spoken? Y, call to confirm

Family Services GNO*

Eastbank: (504) 822-0800 Westbank: (504) 361-0926;

www.fsgno.org

Eastbank: 2515 Canal St., New Orleans, 70119; Westbank: 1799 Stumpf, Suite 7, Bldg 2, Gretna,

M-F 8:30-5

Individual, couples and family counseling. Programs include anger management, substance abuse, sex offender, domestic violence, Victims of Criminal Acts (VOCA), active parenting, NO TASK (truancy) and children in crisis. Must be assessed at first visit.

Sliding Scale, no one turned away; Appt. Only *Spanish spoken? Y, call to confirm*

Jefferson Parish Human Services Authority*

(504) 349-8833 for West Bank residents or (504) 838-5257 for East Bank residents; After hours crisis line: (504) 832-5123; www.jphsa.org

Administrative Offices: 3300 West Esplanade Ave., Ste 213, Metairie, 70002

Office hours M-F 8-4:30

Adult and child mental health, addictive disorders and developmental disability services are provided. Services include psychiatric, psychological, counseling, case management, and crisis. Services are provided in individual and in group settings. Selected evening services are available.

JPHSA Locations:

Access Service Center West Bank, 4700 Wichers Ave., Ste 300, Marrero, 70072;

Access Service Center East Bank 2400 Edenborn Ave., Metairie, 70001:

Adult Community Behavioral Health Services, 2121 Ridgelake Ave., Ste 101, Metairie, 70001,

Community Services for Persons with Developmental Disabilities and Their Families, 3300 West Esplanade Ave., Ste 208, Metairie, 70002

Latino Resource Guide*

www.lahap.org

Comprehensive, online resource guide for Spanish speakers in the greater New Orleans area.

Free:

Spanish spoken? Y, Se habla espanol

Louisiana Rebuilds*

www.louisianarebuilds.info

Website with comprehensive resource listings on rebuilding lives in post-Katrina LA (childcare, jobs, healthcare, etc.) including calendar of events.

Free:

Spanish spoken? N

LA SPCA

5043685191, www.la-spca.org 1700 Mardi Gras Blvd, New Orleans (Algiers) M-F, 10-5

Society for the Prevention of Cruelty to Animals, help with finding lost pets, pet care, pet adoption, low cost vet services. *Spanish spoken? N*

New Orleans Council On Aging*

504-821-4121 ext. 120 for questions about services; 2475 Canal St., Ste 400, New Orleans, 70119 M-F 8-4 www.nocoa.org

Non-profit corporation responsible for seeing that a comprehensive and coordinated assortment of social, recreational, educational, employment and nutritional services are made available for all persons aged 60 and over in the City of N.O. Programs include direct information, advocacy and referrals, low-cost comprehensive dental services, legal services, mental health support services, caregiver support groups, Meals on Wheels, personal care assistance, light home maintenance assistance, utility assistance, minor home repairs, retired & senior volunteer programs, senior companion program & more.

Free; Call for info

Spanish spoken? N

GNO Community Healthcare Centers*

504-872-0750, www.gnocommunity.org

Database of detailed info on quality, affordable healthcare centers in Orleans, Jefferson, St. Bernard & Plaquemines parishes, searchable by zip code, parish and service type. *Spanish spoken? N*

Head Start New Orleans*

Jeff Parish 504-736-6850, Orleans Parish 504-529-2557 List of Head Start locations is available online at: http://eclkc.ohs.acf.hhs.gov/hslc/HeadStartOffices#center-list, Preschool program for children age 3-5 who come from low-income or disadvantaged homes and need enrichment, life-skills and school readiness training to prepare them for entry into kindergarten. Children with disabilities included. Referral by self/family or social service agency, application.

Free if qualified; Call for info Spanish spoken? Y, Se habla espanol

Hispanic Business Resources and Technology Center*

504-324-6522, Fax: 504-324-8926; http://www.hccl.biz/HispanicBusinessCenter.aspx

Louisiana Technical College 5200 Blair Drive, Building 1, Room 22, Metairie

Assistance for Spanish speakers with workforce development program, ESL, job search. Spanish spoken? Y, Se habla espanol

Hispanic Family Health Helpline*

1-866-SU-FAMILIA (783-2645), sufamilia@hispanichealth.org, www.hispanichealth.org

Health info in Spanish and English, assistance in finding low cost Spanish speaking services.

Spanish spoken? Y, Se habla espanol

Compulsive Gambling Treatment Program, 1506 Williams Blvd., Kenner, 70062;

East Bank Adult/Child & Family Services Center, 2400 Edenborn Ave., Metairie, 70001;

Kenner Adult/Child & Family Services Center, 1506 Williams Blvd., Kenner, 70062

West Bank Adult/Child & Family Services Center, 5001 West Bank Expressway, Marrero, 70072;

Sliding Scale (with paycheck stub), Medicaid, Medicare, some private insurance;

Spanish spoken? Y, at some locations, call 471-2700

Louisiana Spirit*

(866) 891-2210; 24 Hour Talk Line 1-800-273-(TALK) 8255; http://louisianaspirit.org

M-F 8:30-5, phones answered 24/7

Crisis counseling with referrals to other mental health services. Free; Call for info Spanish spoken? Y, Se habla espanol

National Alliance on Mental Illness*

Main Number: 504-896-2345; West Bank: 504-368-1944 www.namineworleans.org

1538 Louisiana Ave., New Orleans

M-F, 8:30-4:30 Office Hours, Drop-In Center T & Th 2-6, W 2-4:30, Sat & Sun 12-6

National Alliance on Mental Illness (NAMI) - New Orleans, provides mental health day treatment, supported housing services and supportive employment services to adults with chronic mental illnesses.

Drop-In Center is free; Medicaid and other insurance accepted for additional services; Walk-In or Call for Appointment *Spanish spoken? N*

National Suicide Prevention Hotline*

800-273-8255 (English), 888-628-9454 (Spanish), 800-799-4889 for hearing & speech impaired with TTY, www.suicidepreventionlifeline.org

24 Hours

Counseling and support. Spanish spoken? Y, Se habla espanol

Nunez Group Home

(504)366-6259, 366-1828 office, ask for Ms. Sheila 733 Nunez Street, New Orleans (Algiers) 24 hours

Residential group home treatment for chronically mentally ill adults. Includes vocational, resource management and independent living skills training.

Medicaid, Medicare; Referral from Dr. required *Spanish spoken? N*

West Jefferson Behavioral Medicine Center

504-391-2440

229 Bellemeade Blvd., Gretna

M-F 7:30-9

Individual therapy options as well as free, confidential referrals. Services include anger management classes, domestic violence programs, women's support group, treatment for addictive disorders, anxiety sufferers support group, grief support group, Alzheimer's day program, PHP and IOP programs, many other services.

Medicare, Private Insurance, Cash; Call for schedules *Spanish spoken? N*

Youth Link*

(504) 895-2550, www.vialink.org/youth.html 24 Hour Call Line

Emergency counseling, referral service and talk line for anyone feeling suicidal or depressed, geared toward teens and young adults.

Free; Spanish spoken? Y, Se habla espanol

Community Support & Education

Algiers Senior Center

(504) 393-0709

6400 General Meyer Ave., Algiers

Public space for seniors to gather and socialize, offering exercise programs, arts & crafts classes and field trips.

Free; Call for schedule

Spanish spoken? N

BlackStar Educational Cooperative

(504) 710-7398, Baakirt72@yahoo.com;

Black Star Academy. wordpress. com

3400 River Oaks Dr., New Orleans (Algiers)

Days & Hours vary; contact Baakir for details

Tutoring and cultural education programs for middle & high school students emphasizing youth empowerment and African American culture.

Free; Call or email

Spanish spoken? N

Craige Cultural Center

504-366-1997, 434-760-3786

1800 Newton St. (Newton & Hendee), New Orleans (Algiers) Hours vary

GED tutoring program, computer lab, regular spoken word evenings, African American cultural events; space available for event rental.

Free; Call or Walk-in

Spanish spoken? N

GNO Community Data Center

www.gnocdc.org

Online system wide maps of New Orleans schools, child care centers, afterschool programs, regional hospitals and community clinics; geared toward non-profit organizations but available to anyone with internet access.

Spanish spoken? N

Employment

Jefferson Parish LA Works Business & Career Solution Center/Jefferson Workforce Connection

(504) 227-1283 1900 Lafayette St., Gretna M,T,W,F 8:30-4:30; Th 8:30-2:30

Job training, computer access for job search and resume creation, unemployment registration and connections with vocational schools. Some classes through Delgado. Louisiana ID required. Free; Walk-in Spanish spoken? Y, Se habla espanol

Unemployment Insurance*

866-783-5567 www.laworks.net,

Info about and help applying for unemployment insurance benefits. Need to be (1) out of work due to no fault of your own (2)able to work (3)available to work (4) actively seeking work. Amount awarded depends on previous wages earned. Takes at least 3wks to receive benefits. Information about job service, employer tax info, labor and employment law also available. Free;

Spanish spoken? N

Dental & Eye Care

Algiers Dental Clinic

504-364-4021

1111 Newton St., Rm 207, New Orleans (Algiers)

T, Th, F 8 AM-3 PM

Dental services for adults & children at a discounted rate; Free care for children on LaChip & Medicaid recipients who are under 21, pregnant or in need of dentures. Senior services available to individuals 60 & over who are members of Council on Aging. Free or sliding scale; Appt only Spanish spoken? N

Crescent City Vision

504-347-9988

5128 Lapalco Blvd., Marrero

M, T, W, F: 10-5

Eye exams & glasses to individuals who are homeless; verification from a shelter required.

Free connected with homeless services agency; Appt only *Spanish spoken? Y*

Jefferson Community Health Care Centers Family Dental Services*

504-341-4006 Marrero, 504-463-3002 River Ridge,

http://jeffersoncommunityhealthcare.com

1855 Ames Blvd., Marrero; 11312 Jefferson Hwy, River Ridge, Primary care clinics in various Jeff Parish locations, with dental program in addition to other services. See listing under Primary Health Care Clinics for other services & locations.

Sliding scale based on income, Medicaid, Medicare, some insurance; Appt only Spanish spoken? Y, Se habla espanol

St. Charles Community Health Center Dental Services*

985-785-5800, www.stcchc.org 843 Milling Ave, Luling M-F 8-4:30, Sat 9-1 Primary care clinic, with dental program in addition to other services, including podiatry & behavioral health.

Sliding scale; Appt only

Spanish spoken? Y, Se habla espanol

The Tooth Bus*

504 342-7874

200 Henry Clay, Call for bus locations, New Orleans

M-F: 8:30-5

Provides mobile pediatric dental care (21 yrs. or younger). Free for those who qualify; Based on income, household size; if under a certain amount need to have Medicaid or can apply for Medicaid; Appt only with 2 month wait typical; emergencies seen same day or referred to Children's Hospital if bus isn't out. *Spanish spoken?* Y

Lou Gehrig's disease (ALS) or end-stage renal disease also qualify. Enrollment through Social Security Office 800-772-1213, which also has a "Low SS Program" that qualifies individuals who need extra help paying for medicine.

Free; Spanish spoken? Y, Se habla espanol

Support Groups at West Jefferson Behavioral Medical Center (504) 391-2440

236 Bellemeade Blvd. (W Jeff Behavioral Medicine Center), Gretna

Call for general information, times and locations: Alcoholics Anonymous, and Al-Anon; Toughlove; Overeaters Anonymous; Gamblers Anonymous; Gam-Anon; Women's Support Group; Alzheimer's Caregivers Support Group. AICD Support Group for AICD recipients and their loved ones to help them better understand specific concerns which are unique to having an AICD. If you or a loved one has an AICD, you can receive further information on the support group activities by contacting Jackie Owen at 349-3840.

Free; Spanish spoken? N

Special Needs

Cancer Care*

800-813-4673, 1-800-813-HOPE; www.cancercare.org M-Th 9-7 EST, F 9-5 EST

National nonprofit organization that provides free, professional support services for anyone affected by cancer. Provides average grant of \$125 to aid with homecare, and childcare for low income patients in cancer treatment. All interviews and applications are done through phone & mail. No ID, social security # or proof of income required.

Spanish spoken? N

Louisiana Answers Aging & Disability Resource Center*

504-827-7843, 888-922-8522, www.louisianaanswers.com 2475 Canal St., Ste. 3400, New Orleans

M-F 8-4

Prescription assistance for people aged 21+. One day filings for some prescriptions and emergency equipment (wheelchairs, etc.). Referrals to utility & rental assistance. Help applying for and managing Medicare & Medicaid. Must have basic contact info available.

Free; Walk-In Spanish spoken? N

LA Office of Disability Determinations*

(504) 838-5000, fax 1-866-444-2216 PO Box 5916, Metairie, 70009

M-F 8-4:30

Processes SSI/Disability Claims. It takes approx. 120days to process a claim and an average of 3 attempts to receive benefits. Go to local SS office for assistance with signing up - call for locations.

Free; Spanish spoken? N

Medicare*

8006334227. www.medicare.gov

Health Insurance program for citizens of 65+ years or those receiving SSI or disability benefits for 2+ years. Individuals with

HIV/AIDS & STI

Home Again

(504)362-7583

1409 & 1417 Nunez St., New Orleans (Algiers)

M-F, 9-5 office hours

Residential program for persons with HIV/AIDS with adult literacy program, GED prep, computer & job training.

Sliding scale: free for no income, otherwise 30% of income; Referral required Spanish spoken? N

N'R Peace

504-364-1950

3201 Gen Degaulle Dr, Suite 201, New Orleans (Algiers) M 8-4, T, W, Th 8-6, F 8-3

HIV & syphilis testing, case management, prevention case management, client advocacy, referrals and primary care (in office).

Free; Walk-in or Appt

Spanish spoken? Y, in office, Se habla espanol

Sisters Informing Sisters on Topics of AIDS (SISTA's)* 504-288-7818

Series of five weekly, two hour group sessions provide the skills and information needed for women to protect themselves from contacting the HIV virus. Also educational programs for youth, Ryan White & HOPA program for utilities assistance for HIV+people.

Free; Call for schedule, ask for Ms. Chenelle Thompson *Spanish spoken?* N

Reproductive Health

Exhale: After-Abortion Counseling*

1-866-4 EXHALE, www.4exhale.org

SF Bay Area, CA

Central time: M–F:7PM–12AM; Sat–Sun: 2 PM–12AM National talk-line & resources for abortion recovery

Free; Spanish spoken? Y, Se habla espanol on Wednesday (upon request). Cantonese, Mandarin, Vietnamese and Tagalog speaking counselors also available.

Hispanic Prenatal Helpline*

800-504-7081, prenatalhelp@hispanichealth.org, www.hispanichealth.org

Call or visit website for referral to Spanish-speaking prenatal care providers and for info on prenatal health in Spanish.

Free; Call for info Spanish spoken? Y, Se habla espanol

Institute of Women & Ethnic Studies*

(504) 301-3690, fax 504-304-7781, www.iwesnola.org 650 Poydras St. Suite 2317, New Orleans Public health organization in reproductive and sexual health (including HIV prevention education) communication, education and advocacy for women and youth of color. Call or visit website for info

LA Breast and Cervical Health Program*

1.888.599.1073

LSUHSC School of Public Health, 1615 Poydras St Ste 1400, New Orleans, 70112

M-F, 8-4:30

Referrals for free breast exams, pelvic exams, PAP smears and mammograms to qualifying low-income women age 40-64.

Free; Appt Only Spanish spoken? Y, Se habla espanol

HUD Housing*

800 225-5342 single family applicants (National Resource Center 8-8), 504-671-3791 multi-family applicants (8-4:30),

www.hud.gov

500 Poydras Street, 9th Floor, New Orleans, 70130

M-F 8-4:30

Assistance and advice on home buying or renting, section 8/ public housing, community development, fair housing, protecting lender against foreclosure. Call for eligibility info.

Free Spanish spoken? Y, Se habla espanol

Jefferson Parish CARE Center (CCANO)

504-347-0772, www.ccano.org/homeless.htm

1108 Barataria Blvd., Marrero

24 hours; office hours 8-5

Emergency shelter to families and female individuals; unaccompanied women can stay for up to 15 days & families can stay for up to 30 days.

Free Spanish spoken? N

Responsibility Supportive Housing

504-366-6217

401 Whitney Ave., Suite 205, Gretna

Case management, Supportive housing for chronically homeless because of mental illness, substance abuse, or HIV+ (been on streets or in shelter for a year or 4 times in 3 years), lease in their name, they pay rent but client responsible for all other costs.

30% of income Spanish spoken? N

Shelters & Housing

The Greater New Orleans Fair Housing Action Center (GNOFHAC)*

(504) 596-2100, http://www.gnofairhousing.org 228 St. Charles Ave., Ste 1035, New Orleans M-F 9-5

Investigations of discrimination complaints, legal support to survivors of discrimination based on race, color, religion, sex, national origin, familial status and disability in rental, sales, mortgage lending and homeowner's insurance transactions. Post-purchase housing counseling to homeowners who are behind on their mortgage payments, facing foreclosure, struggling with predatory loans, and dealing with Road Home appeals and insurance claims. Fair housing education to service providers and first-time homebuyers.

Free Spanish spoken? Y, Se habla espanol

Housing Authority of New Orleans (HANO)*

(504)670-3333 info hotline, www.hano.org 501 N Galvez St., New Orleans M-F 8:30-5

Administers Sect 8 housing choice voucher program (3630 MacArthur Blvd., 504-708-2800) and the FEMA HUD vouchers-DHP programs; Section 8 Program currently on hold, call for info: lottery in January for vouchers.

Free Spanish spoken? N

Housing Program at Way Maker Ministries

(504)-328-8794

804 1st Ave, Harvey

Shelter for homeless women and children.

Free Spanish spoken? N

Medicaid Enrollment Line (for LACHIP, LAMOMS, TAKE CHARGE)*

(877) 252-2447

www.lamedicaid.com,

Enrollment for State Children's health Insurance (LACHIP), Louisiana Moms (LAMOMS), Family Planning (Take Charge). Spanish spoken? Y, Se habla espanol & Vietnamese

Mom & Baby Mobile Health Center*

Unit 1: 504-231-7427, Unit 2: 504-906-3020

T-F: 9-4

Prenatal care at mobile clinic at various locations/days. **Unit 1, with Nurse Practitioner:** Tue Dollar General, 7210 St. Claude, Arabi, 70032; Wed Forest Park Apts., 3708 Garden Oak Dr., New Orleans, 70114; Thu Beech Grove Apts., 945 Beech Grove Blvd., Westwego, 70094; Fri Walgreens, 11297 Lake Forest Blvd., NO East, 70127. **Unit 2, with Midwife:** Tue-Fri Jeff. Davis & Canal St.

Sliding scale, \$15 minimum with proof of income required; Pregnancy tests are free; Appt. or Walk-In; Call to confirm schedule Spanish spoken? Y, Se habla espanol

National Network of Abortion Funds*

617-524-6040, www.nnaf.org
42 Seaverns Avenue, Boston, MA 02130-2865
National network of grassroots organizations that raise money to directly help women cover the cost of abortion services. Call or

directly help women cover the cost of abortion services. Call or visit the website to seek assistance. NNAF will connect women to independent organizations that distribute funds in their area Free; Spanish spoken? Y, Se habla espanol

Partners for Healthy Babies Hotline*

800-251-2229 hotline, 504-988-2015 admin,

www.1800251baby.org 24 hours

Helps mothers find resources and care in their area anywhere in Louisiana.

Free; Spanish spoken? Y, Se habla espanol

Safe Haven Program*

1-800-CHILDREN, www.dss.louisiana.gov Crisis intervention/Parent education hotline open 8-8, 7 days a week

Under Louisiana's Safe Haven Law, parents who are unable to care for a baby can bring their baby less than 31-days old to an emergency designated facility, or Safe Haven. By leaving the baby in the care of an employee at a Safe Haven facility, parents can give up custody of a baby with no questions asked. Parents can seek to reclaim parental rights within 30 days by contacting the local parish Office of Community Services.

Free; Call or visit website for Safe Haven locations & details of parental rights under the Safe Haven Law.

Take Charge Family Planning Services*

1-888-342-6207 to apply, 1-877-455-9955 for list of doctors; www.dhh.louisiana.gov/offices/?ID=291 P.O. Box 91278, Baton Rouge, LA 70821 Program to aid LA women ages 19-44 in accessing family planning services, including physical exams, lab tests, medications and birth control.

Spanish spoken? Y, Se habla espanol, Vietmanese

Women's Health & Justice Initiative*

504-524-8255 (also # for INCITE!), whji_info@yahoo.com M-F 9-5

A multi-dimensional community-based organizing project centered on improving women of color access to quality, affordable and safe health care services, integrating health provision with the struggles to end gender-based violence and organizing for sexual and reproductive justice and violence-free communities. Focuses on ending gender-based violence, promoting sexual health and reproductive justice, integrating the struggles for economic justice, housing affordability and just sustainabilities.

Free; Spanish spoken? Y, Se habla espanol

Anti-Violence Resources

INCITE! Women of Color Against Violence New Orleans*

504-524-8255 (also # for New Orleans Women's Health & Justice Initiative) www.incite-national.org

PO Box 70151, New Orleans, 70151

M-F, 9-5

Community-based volunteer collective of radical women of color feminists, survivors, mothers, organizers, workers and activists organizing to end violence in the lives and on the bodies of women and girls of color in the New Orleans area. Currently working to establish The New Orleans Women of Color Resource Organizing Center, which will serve as a resource and organizing hub for INCITE's work. Ask for Shana or leave a message for info.

Spanish spoken? Y, Se habla espanol

Louisiana Foundation Against Sexual Assault*

985-345-5995, Toll Free 888-995-7273, Fax 985-345-5592; www.lafasa.org

1250 SW Railroad Ave, Ste. 170, Hammond, LA 70403 Information about sexual assault crisis centers in LA, as well as other agencies concerned with sexual violence, including maps of services by area.

Free; Call for more info Spanish spoken? Y, Se habla espanol

Metropolitan Center for Women and Children*

504 837 5400, statewide rape crisis 1-888-995-7273, LA state wide hotline 1-888-411-1333 (call goes directly to them), www.metrobatteredwomen.com

Location confidential, Call 24 hours a day

Emergency shelter for women and children who are survivors of domestic violence, provides legal advocacy, medical advocacy, services for victims of sexual assault, residential and nonresidential counseling for domestic violence, human trafficking or sexual assault.

Free; Call for more info Spanish spoken? Y, Se habla espanol

Group classes to deal with and end addiction to narcotics held 7 days a week. Call helplines or check website for current schedule of meetings held through out GNO area.

Free; Spanish spoken? N

Responsibility House

Social Detox Program 504-371-0206, Residential Treatment Program 504-324-6265, www.responsibilityhouse.org 5001 Westbank Expwy Suite B, Marrero 24 hours, call between 8-12 PM for status of application Social Detoxification Program: 7-10 day social detox program-no medical staff on hand, no medication administered for withdrawal symptoms, 2 meals a day, education about addiction, introductions to 12 step programs (AA, NA, CA, etc.), counselors available, need TB test or chest x-ray to get in. Referrals to longer term programs. Residential Treatment Program: 28 day men's recovery program for substance abuse, co-recurring disorders or dual diagnosis.

Client fee of \$100; cash or money order for Social Detox; Residential Treatment Program is free for those who qualify for food stamps, \$200 otherwise; Call for info Spanish spoken? N

RHD Family House

(504) 367-7600

112 Holmes Blvd, Terrytown

Residential treatment program for women with substance abuse & children under the age of 12.

Fee 30% of income; Call for assessment

Spanish spoken? N

Prescription Assistance

The Partnership for Prescription Assistance*

(504)897-6110 or (888)477-2669, Fax 504-897-0778; www.pparxla.org

M-Th: 9-5, F 9-12

Referral service to assist eligible applicants (mostly low income or people with extenuating circumstances) find low-cost or free prescription medication. Services take 2-3 weeks. Prescriptions are set up for one year.

Fees based on out of pocket cost to patient, regardless of insurance or employment status.

Spanish spoken? Y, Se habla espanol, also Vietnamese & Portuguese, Call 888-477-2669

Wal-Mart & Target \$4 Formulary*

www.target.com, www.walmart.com,

Wal-Mart & Target pharmacies offer \$4 per 30 day supply for certain medications. Go to a location in person or see website for complete medication listings and information.

N.O. area Target pharmacy locations: 1731 Manhattan Blvd, Harvey 70058, (504) 227-2014; 4500 Veterans Memorial Blvd, Metairie, 70006, (504) 888-2184

N. O. area Wal-Mart pharmacy locations: 1501 Manhattan Blvd, Harvey 70058; 4001 Behrman, NO 70114, 4810 Lapalco Blvd., Marrero (Bell Prom) 70072; 3265 Manhattan Blvd, Harvey 70058; 1901 Tchoupitoulas Street, NO 70130; 5110 Jefferson Hwy, Harahan, 70123; 8843 Veterans Memorial Blvd, Metairie, 70003; 3520 Williams Blvd, Kenner, 70065; 300 West Esplanade, Kenner, 70065

Addiction Services

Addiction Helpline*

1-877-947-5900 24 hours Counseling help with all kinds of substance addictions. Spanish spoken? N

Addictive Disorders Program at West Jefferson Behavioral Medicine Center

(504) 391-2440

229 Bellemeade Blvd., Gretna

M-F 7:30 AM -9 PM (most days; call for schedule)

Group classes to deal with and end addictions, as well as other issues: mental health partial hospitalization, services for chronic mental illness, after care program, senior program.

Medicaid for inpatient services, Medicare, Private Insurance, Cash; Spanish spoken? Y, by appointment

Alcoholics Anonymous*

504-838-3399; www.aa-neworleans.org

Call or check website for information on times and places for daily, free meetings throughout NO area.

Spanish spoken? Y, call 504-444-2677, Se habla espanol

Cocaine Anonymous

(504) 391-2440

232 Bellemeade Blvd. (W Jeff Behavioral Medicine Center), Gretna

W, 7:45 PM

Group classes to deal with and end addiction to cocaine.

Free; Call ahead Spanish spoken? N

Council on Alcohol and Drug Abuse for Greater New Orleans

(504) 362-4272

3520 General DeGaulle Dr., Ste. 5010, New Orleans

M-F: 8-4:30

Confidential, call-in referrals for drug and alcohol abuse, DWI. Drug education classes and assessments; call 1-800-749-7444 for appointment.

Free, assessment service-\$75-125 for report, on sliding scale; free for those who qualify for state funding, income under \$21,000 per year; Appt Only for assessment service *Spanish spoken? Y, Se habla espanol*

Gamblers Anonymous

(504) 391-2440

233 Bellemeade Blvd. (W Jeff Behavioral Medicine Center), Gretna

M, Tu, F, 7 PM

Group classes to deal with and end addiction to gambling. Free; Call ahead Spanish spoken? N

Gateway Recovery System

(504)368-9935

4103 LaCouture, Harvey

Residential program; Provides treatment for male veterans (6 month program) or civilian males (100 day program) with substance abuse issues.

Free for indigent patients; Spanish spoken? N

The Louisiana Tobacco Quitline*

1-800-QUIT NOW; www.tobaccofreeliving.org 24 hour call line that provides smoking cessation counseling and referrals to other services in LA.Free; Spanish spoken? Y, Se habla espanol

Narcotics Anonymous*

(504) 899-6262 (helpline), (504) 883-8228 (Freedom helpline), (504) 889-8840 (Unity helpline), 504-391-2440 (W. Jeff), 877-554-8308 (Northshore); www.neworleansareaofna.org P.O. Box 13801 (meeting locations all over NOLA), New Orleans